



# Waste charges and services

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Effective 1<sup>st</sup> July 2024  
(prices subject to change)

For more information on our services please call **13 13 39**  
or visit [cleanaway.com.au](https://www.cleanaway.com.au)

# Welcome to our resource recovery centres

At Cleanaway, we make it easy for our customers to put their waste to good use. We find smart and reliable solutions to collect, recover and recycle waste into valuable resources.

Our centres provide recycling, resource recovery, solid waste processing and disposal services to council, commercial and industrial customers, as well as small businesses and households.

For more information please visit [cleanaway.com.au](http://cleanaway.com.au)

## Safety

Safety instructions are for the protection of everybody and must be followed at all times. Whilst on site we ask that you:



Adhere to speed limits



Enclosed footwear must be worn



No smoking at any time



Keep children and pets inside vehicles



Place your waste in marked areas



Take care unloading

- Truck drivers must ensure that their vehicles are on level ground before tipping
- In case of rollover, it is recommend that truck drivers have their seatbelts on during the tipping process
- Before leaving the tipping area, the rear doors of vehicles must be closed and hoists lowered
- No tip-over axle trailers are permitted on landfill sites

## Assistance for elderly and physically disabled

- Assistance for elderly or physically disabled customers who need help in unloading their vehicles can be provided if organized prior to arrival
- Before your visit, please call Customer Service on 13 13 39 to arrange for assistance

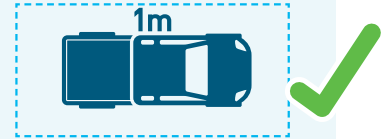
## Hand or manual unloading of waste (fenced side of pit)

Deep pits/bins may present a fall hazard. Please read these instructions carefully before using the facility.

Follow instructions from staff



Stay within 1 metre of your vehicle



Park 1 metre from fence and unload



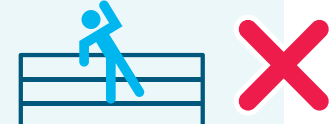
Look out for other vehicles



DO NOT climb or stand on vehicles



DO NOT climb or stand on barriers or guard rails



## Our pricing policy

- Please declare all wastes and recyclable materials upon arrival at the weighbridge
- All vehicles are weighed in and out to calculate the net weight disposed. Weight is rounded to the nearest 20kg
- Prices are set according to the waste type. Most wastes are charged by weight. However, certain items are charged by quantity. Please refer to the pricing table and acceptance criteria for further information
- A minimum charge applies to all chargeable waste loads
- When the minimum charge has been exceeded, a two-tiered tonnage rate applies for chargeable waste. Tonnage rates for the same waste type vary according to load weight
- Higher charges apply to bulky, special and difficult to handle wastes
- The Goods and Services Tax (GST), and if applicable the Section 88 Waste Levy are included in waste charges
- Cleanaway reserves the right to alter prices at any time.

## Payment arrangements

EFTPOS and credit cards (Visa and Mastercard only) are accepted. Cheques are not accepted.

Customers with minimum transactions of \$500 per month may be eligible to open an account. For further information please call 13 13 39 .

# Acceptance criteria

## Free materials

### Cans

Aluminium and steel cans accepted.

Metal is only accepted in non-commercial quantities.

Lucas Heights Resource Recovery Centre accepts hand unloads only.

### Paper and cardboard

Clean newspapers, writing papers, books (hard and soft cover) and cardboard boxes accepted. Non-commercial quantities only

### Sump oil

Accepted in household quantities.

### Vehicle batteries

Accepted at all centres

Please Note Auburn only accept non-commercial loads of recycling.

**The NSW EPA provides free drop off centres for old or left over paints and household chemicals. For further information contact the Environment Line on 131 555**

*You can minimise waste disposal costs by separating those materials that can be disposed free of charge from chargeable wastes.*

*Please note acceptance conditions apply at some centres.*

## Chargeable materials

### Asbestos

Asbestos is accepted at Elizabeth Drive and Lucas Heights. Minimum charges apply. Please contact our Customer Service Centre on 13 13 39 for acceptance criteria and further information.

### Dry material

Mixed quantities of general waste including household junk, furniture, mixed paper, plastic, glass, metal, timber, office partitioning and other dry material. Loads must not contain asbestos, food, plant matter or liquids. Loads containing garden organics and/or food waste will be charged as putrescible material.

### Fire extinguishers and gas cylinders

LPG and fire extinguishers up to 9kg each are accepted, at a charge of \$3.50 per 1kg of total container capacity. A limit of 2 cylinders per day applies. LPG car cylinders are not accepted.

### Glass bottles and jars

Glass bottles and jars are accepted and charged as dry waste.

### Putrescible material (eg mixed waste containing food)

Mixed quantities of general waste that may include food and garden organics.

### **E-waste**

E-waste (limited to televisions, computers and computer peripherals) are accepted from residents and small businesses at Auburn, Belrose, Lucas Heights, Rockdale and Ryde. E-waste is charged at \$436.96/t, minimum charge applies.

### **Excluded wastes**

Any material that does not meet our conditions of acceptance will be excluded. This includes radioactive, clinical and biosecurity wastes and goods labelled as dangerous. This information can be taken as an indication of acceptance criteria. However, acceptance conditions may vary due to changes in licence and operating conditions. Please contact Customer Service on 13 13 39 for the latest information.

### **Expanded plastics**

Expanded plastics such as styrofoam and polystyrene are accepted at all sites. A minimum charge of \$125.08 applies.

### **Garden organics**

Small tree branches, grass clippings, prunings and weeds are accepted for mulching and composting if pre-sorted from mixed waste and excessive amounts of soil. Tree branches must be less than 1 metre in length and 15 centimetres in diameter.

Loads containing materials such as untreated timber, palm trees, bamboo, bricks, metal or general rubbish will be charged as putrescible material.

Please note that Lucas Heights does not accept treated or untreated timber.

### **Mattresses**

Mattresses are charged at \$104.73 each.

An ensemble is charged as two mattresses. Limit of one ensemble or two individual mattresses per visit. Please call Customer Service on 13 13 39 for disposal of larger quantities.

### **Paint (household quantities)**

Charges apply to container size, not the amount of paint in the container. Paint is charged at \$7.22 per litre of container capacity. A minimum charge of \$9.00 applies. Water or oil based paint only. No thinners, solvents or paint related products. Water based paints and oil based paints must be kept separate. Phone 13 13 39 for more information. Label all paint containers. Other wastes are not accepted in the paint disposal area.

### **Refrigerators, freezers and air conditioners**

Refrigerators, freezers and air conditioners are charged at \$51.48/unit.

### **Security burial special waste (eg asbestos sheeting, SMF, dusty waste and bulky loads)**

For acceptance criteria and further information please phone our Customer Service Centre on 13 13 39.

### **Tree trunks and large branches**

Stumps and branches under 15 centimetres in diameter and 3 metres in length are accepted at Lucas Heights. Larger material are accepted for disposal as mixed waste.

### **Whole car tyres**

Up to 5 whole car tyres without the metal rims are accepted per visit, and charged at \$62.08 each.

# Our resource recovery centres

## Charges applicable from 1<sup>st</sup> July 2024

Please refer to the acceptance criteria page or visit [cleanaway.com.au](http://cleanaway.com.au) for more details as conditions may apply at some centres. All disposal charges include 10% GST, and if applicable the Section 88 Waste Levy of \$187.11 per tonne.

Waste types (Dollars per tonne for loads over or equal to 500kg)	Artarmon \$/tonne	Auburn \$/tonne	Belrose \$/tonne	Rockdale \$/tonne	Ryde \$/tonne
Putrescible material	\$524.07	\$511.61	\$524.07	\$524.07	\$511.61
Dry material	\$515.04	\$480.12	\$515.04	\$515.04	\$480.12
Garden organics	+	+	\$370.96	\$320.41	\$314.69
Palm trees and fronds	+	+	+	+	+
Tree trunks and large branches	×	×	×	+	+
Expanded plastics (eg polystyrene) when load has >25% by volume	\$3,445.68	\$3,445.68	\$3,445.68	\$3,445.68	\$3,445.68
<b>Dollars per tonne for loads under 500kg</b>					
Putrescible material	\$568.99	\$545.30	\$568.99	\$568.99	\$545.30
Palm trees and fronds	+	+	+	+	+
Dry material	\$548.73	\$502.57	\$548.73	\$548.73	\$502.57
Garden organics	+	+	\$393.43	\$337.27	\$331.55
<b>Minimum charges</b>					
Putrescible and dry material	\$98.80	\$93.60	\$98.80	\$98.80	\$93.60
Garden organics	+	+	\$81.74	\$76.12	\$70.51

+ Putrescible / dry material charges apply

× Not accepted

# Where you'll find us



## Resource recovery centres

- 1 Artarmon**  
12 Lanceley Place, Artarmon
- 2 Auburn**  
Old Hill Link, Homebush Bay
- 3 Belrose**  
Crozier Road, Belrose
- 4 Rockdale**  
5 Lindsay Street, Rockdale
- 5 Ryde**  
145 Wicks Road, North Ryde

## Resource recovery parks

- 6 Kemps Creek**  
1725 Elizabeth Drive, Kemps Creek  
For disposal services, please contact Customer Service
- 7 Lucas Heights**  
New Illawarra Road, Lucas Heights

### Please note

Restricted opening hours may apply on Good Friday and Christmas Day.  
Opening hours may be subject to review.  
Ryde and Kemps Creek are closed on all public holidays.



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