

16 November 2020

Company Announcements Office ASX Limited Exchange Office Level 4, 20 Bridge Street Sydney NSW 2000

Dear Sir/Madam

#### Presentation at UBS Australasia Virtual Conference 2020

Attached is a presentation to be made by the CEO and Managing Director at the UBS Australasia Virtual Conference later today.

This announcement was authorised by the Company Secretary.

Yours sincerely

Dan Last Company Secretary

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Cleanaway Waste Management Limited is Australia's leading total waste management, industrial and environmental services company. Our team of more than 6,000 highly trained staff are supported by a fleet of over 4,000 specialist vehicles working from approximately 250 locations across Australia. With the largest waste, recycling and liquids collections fleets on the road - and supported by a network of recycling facilities, transfer stations, engineered landfills, liquids treatment plants and refineries - we are working hard to deliver on our mission of making a sustainable future possible for all our stakeholders.

Cleanaway Waste Management Limited ABN 74 101 155 220 (ASX: CWY) Registered Office: Level 4, 441 St Kilda Road, Melbourne VIC 3004 Australia P +61 03 8397 5100F +61 03 8397 5180

cleanaway.com.au



## **UBS Australasia Virtual Conference 2020**

Vik Bansal - CEO and Managing Director Brendan Gill - CFO

16 - 17 November 2020



ASX: CWY

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- **Results information** This presentation contains summary information that should be read in conjunction with CWY's Consolidated Financial Report for the twelve months ended 30 June 2020.
- All amounts are in Australian dollars unless otherwise stated. A number of figures in the tables and charts in the presentation pages have been rounded to one decimal place. Percentages (%) have been calculated on actual whole figures.
- Unless otherwise stated, all earnings measures in this presentation relate to underlying earnings.
- Underlying earnings are categorised as non-IFRS financial information and therefore have been presented in compliance with ASIC Regulatory Guide 230 Disclosing non-IFRS information, issued in December 2011. Refer to CWY's Directors' Report for the definition of "Underlying earnings". The term EBITDA represents earnings before interest, income tax, and depreciation, amortisation and impairments and the term EBIT represents earnings before interest and income tax expense.
- This presentation has not been subject to review or audit.



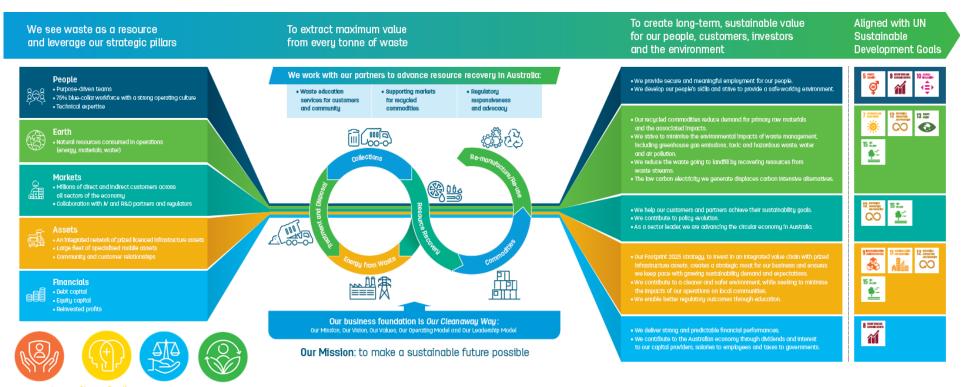
## Agenda

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## **Cleanaway's Value Creation Story**

- Our Value Creation Story is based on our strategic pillars of People, Earth, Markets, Assets and Financials.
- Focus on strategic pillars are transformed through our business activities, applying *Our Cleanaway Way*, to create outcomes for our stakeholders.
- Foundation of our Value creation story is our mission statement : "making sustainable future possible for all".
- Outcomes are aligned to UN Sustainable Goals and enables a future world of circular economy.



Home Safe Stronger Together Integrity We Make A Difference



## People

### WHAT WE DRAW ON

- Purpose driven teams
- ~70% blue-collar workforce with a strong operating culture
- ~85% of total workforce is directly customer facing.
- Technical expertise

### **OUR MATERIAL TOPICS**

- Workforce heath, safety and wellbeing
- Talent attraction, development and engagement
- Diversity and inclusion
- Labour practices

### THE VALUE WE CREATE

- We provide secure and meaningful employment for our people
- We create significant value through growth and support of local contractors and suppliers
- We develop our people's skills and strive to provide a safe working environment
- Growth in business over 5 years means we employ 6000 plus people today compared to less then 4000 in 2015

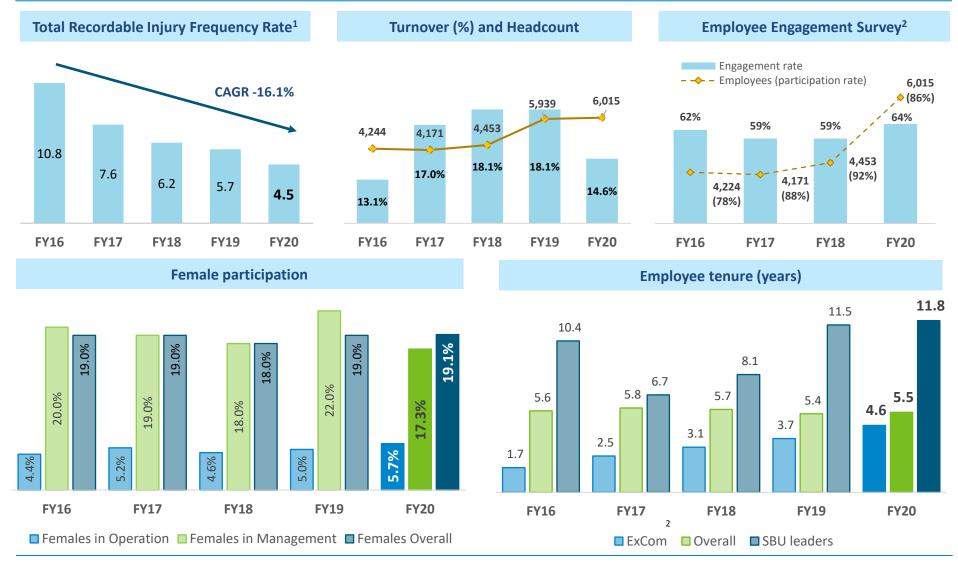


People



## **People & Culture : Key Metrics**



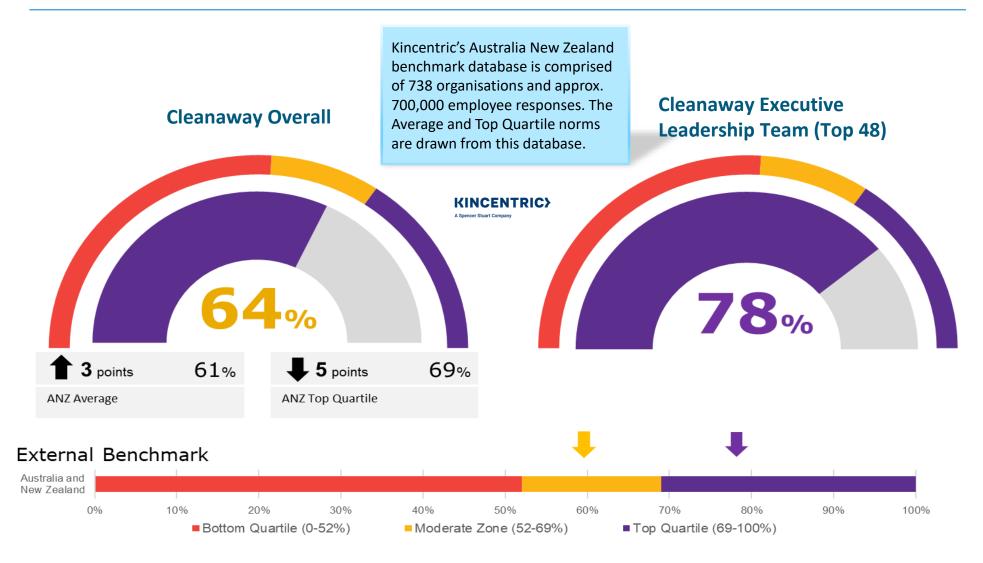


Note 1: Comparative periods have been adjusted to exclude divested businesses and includes contractors from FY16. Note 2: CEO direct reports

6 Note 2: Engagement Survey Based on consistent AON Hewitt (Kincentric) methodology



## People & Culture : 2020 All Employee Engagement Survey Update





## **People & Culture : Engagement Score on Key Dimensions**

	Engagement	Safety	Cleanaway Way	COVID-19 Response	My Manager/ Supervisor	Communication	Direction & Future of Cleanaway	
100% 80% 60% 40% 20%	<b>64%</b>	83%	82%	80%	75%	74%	71%	
Engagement	Say, Stay and Strive dimensions							
Safety	Feel safe, fee	Feel safe, feel confident to raise safety issues and believe safety issues are addressed in a timely manner						
Cleanaway Way	Our Cleanaway Way has been explained to me so I understand it							
COVID-19 Response	My business has managed COVID-19 well							
My Manager/ Supervisor I have a constructive relationship with my manager and my efforts are recognised								
Communications Open and honest communication and feedback and appropriate amount of information to make decisions					cisions			
Direction & Future of CleanawayI understand how my role contributes to the business, have confidence in the future of the business and senior management's direction					and			



### WHAT WE DRAW ON

• Natural resources consumed in operations (energy, materials, water)

#### **OUR MATERIAL TOPICS**

- Resource recovery and recycling
- Environmental impacts and compliance
- Climate change
- Low carbon energy generation
- Greenhouse gas emissions and low carbon energy
- Water consumption

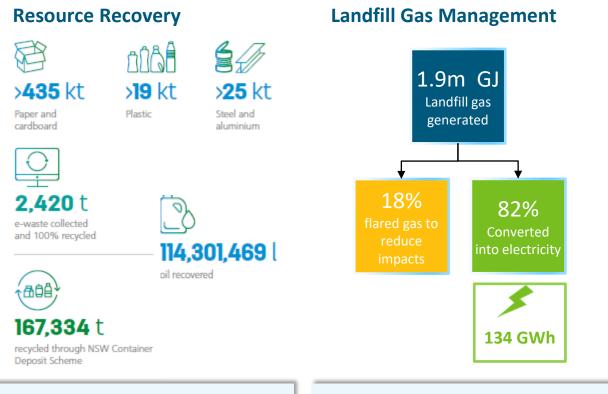
### THE VALUE WE CREATE

- Our recycled commodities reduce demand for primary raw materials and the associated impacts
- Materials which otherwise would pollute the soil, water and air is recycled back into a circular economy.
- We strive to minimise the environmental impacts of waste management, including greenhouse gas emissions, toxic and hazardous waste, water and air pollution
- The low carbon electricity we generate displaces carbon intensive alternatives





### **Resource Recovery and Emissions Management**



- We work with our partners to advocate for resource recovery in Australia
- We seek to extract the maximum value from every tonne of waste as part of our Mission of "Making a sustainable future possible"
- Three of Cleanaway's landfills currently achieve best-in-class landfill gas capture efficiency of 75% +
- We are seeking ways to increase landfill gas capture efficiency at our other sites
- We generate renewable energy onsite

### **Carbon Emissions**

749 kt	43 kt
CO2-e	CO2-e
Scope 1	Scope 2

- Scope 1 Emissions are subject to NGERS emissions reporting program
- Our largest sources of Scope 1 emissions are landfill operations and our fleet of >2,700 heavy vehicles
- We are transitioning ~30 sites to solar power in 2020 to address some of our Scope 2 emissions
- Our proposed Energy from Waste facility in Western Sydney will avoid ~390 kt CO2-e p.a.



## **Regulations favoring a circular economy world**

### **Energy from Waste**

- Role of Energy from Waste becoming clearer in key states
- Policy clarity by state governments will aid investment decisions

### Landfill levies

- Victorian annual levy increases postponed to 1 Jan in response to COVID-19
- Step change levy increases proposed in VIC (\$125.90 per tonne from 1 July 2022)

### **Container Deposit Schemes**

- Most States looking to implement CDS with unique operating models
- NSW model has proven highly successful
- Cleanaway actively pursuing opportunities to participate

### Waste Export Ban

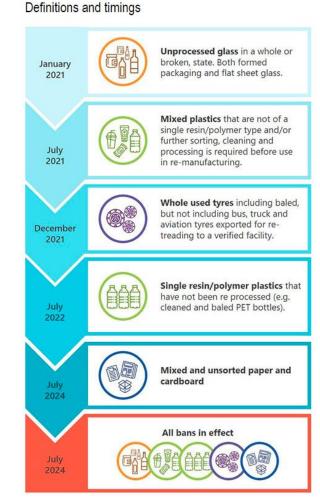
- Timeline for waste stream ban established
- Cleanaway continuing to engage directly with policy makers advocating for supportive actions to avoid unintended consequences

### **China National Sword**

- Old Corrugated Cardboard (OCC) to be sold into alternative SE Asia markets
- China is not a large export market for Cleanaway's other recovered commodities

### **National Waste Policy Action Plan**

- Very supportive of Recycling Fund announced by Federal Government
- Supportive of Federal Government's desire for a national approach to Environment standards



Source: https://www.environment.gov.au/protection/wasteresource-recovery/waste-export-ban



## **Markets & Customers**

### WHAT WE DRAW ON

- Millions of direct and indirect customers across all sectors of the economy
- Collaboration with JV and R&D partners and regulators
- Future Digitised World enabling better customer and employee proposition

#### **OUR MATERIAL TOPICS**

- Customer experience
- Community consultation and engagement
- Partnerships for sustainable waste solutions
- Regulatory responsiveness and advocacy
- Ethical and sustainable value chain

### THE VALUE WE CREATE

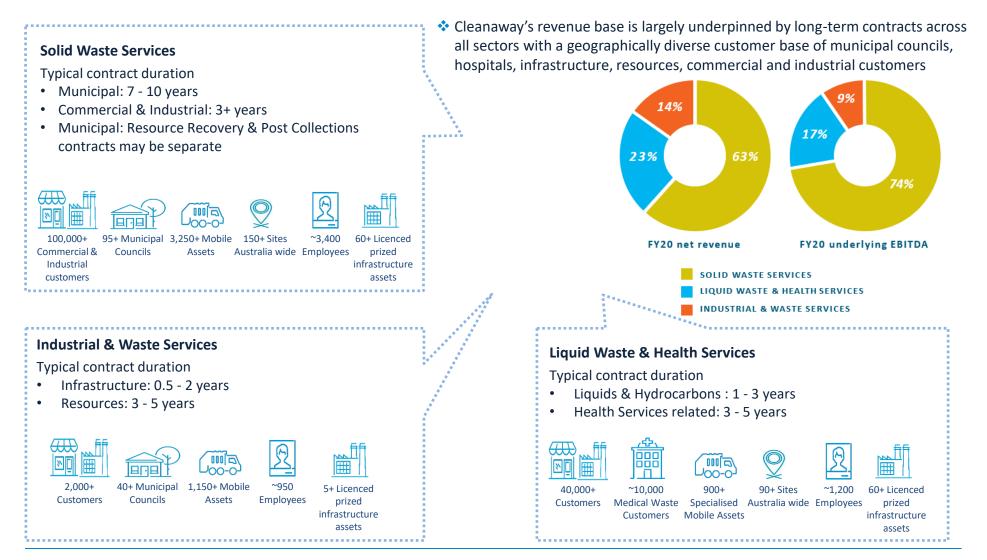
- We help our customers and partners achieve their sustainability goals
- We contribute to policy evolution
- As the sector leader, we are advancing the circular economy in Australia



Markets



## **Defensive GDP-linked Earnings Characteristics**





# **Digital interactions – live examples in Municipal segment benefiting customers and employees**

Customer self-service portal

### Muni tracking (B2B API)



Schedule a pickup Update shipment instructions Real-time invoice update

Source: Cleanaview portal

Councils see real-time status update of pickups Bin events with photo evidence

## Dispute tracking and live chat

Alert	S		
Pista	Address	tee	
1	7 Wavecreti Dr., Cartawaya Beach, 4567	A NutPresented	
	7 Defender CL Survice Beach, 4567	NutPresented	
	6-Almond CL, Marcus Boach, 4573	NotPresented	5
Ċ,	23 Wagtal Dr. Peregian/Beach, 4573	NatPresented	?
Ŕ	72 Padargus Pde, Peregian Beach, 4573	A NutPresented	

Digital logging of customer complaints

## Driver: Digitised scheduling



Digitised scheduling and runsheets

Real-time updates to instructions and routes

Cleanaview coverage addresses serviced across Australia \* of councils deployed to, with 7 more in next 6 months • No incumbent council co offered • New contracts won Case Council Solutions (SA) L

- No incumbent council contracts lost where Cleanaview offered
- New contracts won Casey, Cardinia, Wyndham (VIC), Council Solutions (SA), Logan City (QLD), Randwick (NSW)



# **Digital future of Cleanaway further improves customer & employee experience**

#### Customers

Self service bookings Dynamic remedy of service issues Instant, accurate and clear invoices First Time, Single point issue resolution

### **Employees (drivers)**

Single view of customer to support FTSP issue resolution Digitised, informative and accurate run sheets Dynamic route optimisation Elimination of mundane admin tasks





## **Process automation: selected examples : Key to Digitized Cleanaway**



### **Digitised run sheet**

All customer requests and schedules routed straight through to in-cab run-sheets

Turn-by-turn navigation function of in-cab system



Run-sheet today



Driver scheduling



### Lift to invoice automation

Instantaneous invoice processing as soon as lift is completed

Live status update visibility to customers







## Data Analytics : route optimization reduces drive time significantly

After

Optimised route

New route 3: 7 hours 28 mins



### **Dynamic route optimisation** considering factors such as, estimated collection time, waste volume, fleet demand, travel distance, traffic network and condition



Illustration of optimisation results for select routes

Before

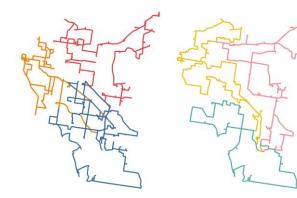


Original route Simulated route based on actual sequence of sites on the day

Drive time: 28 hours 6 mins Route 1: 9 hours 6 mins Route 2: 9 hours 36 mins Route 3: 9 hours 23 mins permitted site visit time windows.
Drive time: 21 hours 43 mins (reduced by 23%)
New route 2: 8 hours 3 mins
New route 2: 6 hours 13 mins

Optimised site grouping and sequencing,

considering truck capacity, traffic and



Reduction in collection drive time through optimising sequence and grouping across multiple routes





Source: Moneyball project 2020

### WHAT WE DRAW ON

- An integrated network of prized licenced infrastructure assets
- Large fleet of specialised mobile assets
- Community and customer relationships

### **OUR MATERIAL TOPICS**

- Prized Infrastructure as strategic moat
- Technology advancement
- Asset ready for circular economy world
- Community impact management

### THE VALUE WE CREATE

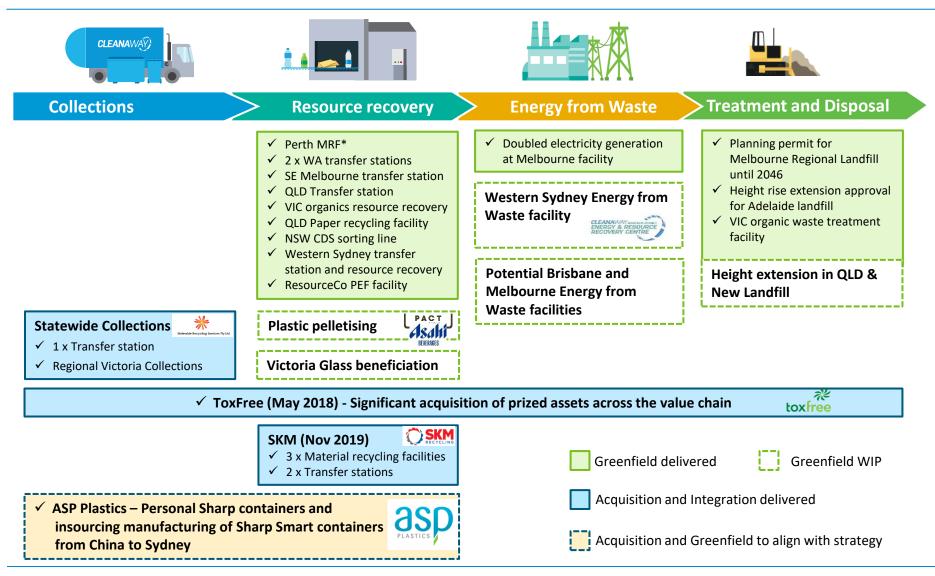
- Our Footprint 2025 strategy, to create an integrated value chain with prized infrastructure assets, creates a strategic moat for our business and ensures we keep pace with growing sustainability demand and expectations
- We contribute to a cleaner and safer environment, while seeking to minimise the impacts of our operations on local communities
- We enable better regulatory outcomes through education



Assets



## Footprint 2025 – Acquisitions and Greenfield to continue





## **Energy from Waste**





People	<ul> <li>Construction</li> <li>~900 direct jobs</li> <li>~1200 indirect jobs</li> <li>Operations</li> <li>~50 direct jobs</li> </ul>		<ul> <li>Joint Venture with Macquarie</li> <li>EIS on exhibition</li> <li>3-year construction period</li> <li>30+ year operation period</li> </ul>
Earth S-St	<ul> <li>~95% landfill diversion</li> <li>~390k t CO2-e avoided</li> <li>Industry leading emissions scrubbing technology</li> </ul>		• Equivalent to 85,000 cars off the road
Markets	<ul> <li>~500k t municipal and C&amp;I waste diversion</li> <li>~55MW / 460 GWh baseload electricity</li> <li>Recovered metals</li> <li>Residual waste solution</li> </ul>	Æ	<ul> <li>One in three people in local area were aware of the project and 2/3 felt positive based on what they knew</li> <li>Following provision of information about the project 89% of respondents in the Sydney and project area were positive</li> </ul>
Assets	<ul> <li>Moving grate technology</li> <li>Proven, safe and reliable in over 500 facilities</li> </ul>		<ul> <li>Proven reference facilities with similar technology and waste streams are used to provide empirical evidence of the outputs of our facility.</li> </ul>
Financials	<ul> <li>~\$650-700m Capex</li> <li>NSW Landfill Levy ~\$143/t</li> </ul>	C t t	<ul> <li>Investment Into Western Sydney</li> <li>Cheaper and more environmentally friendly alternative to landfill</li> </ul>



## **PET Plastic Pelletising Facility**



Value Chain Extension

People		<ul> <li>Construction</li> <li>~300 direct and indirect jobs</li> <li>Operations</li> <li>&gt;40 direct jobs</li> <li>Joint Venture with Pact and Asahi Beverages</li> </ul>	Retailers
Earth	₹ \$ •	<ul> <li>Equivalent of ~1 billion of PET plastic bottles recovered</li> <li>Domestic bottle to bottle solution</li> <li>Closing the loop on PET plastic bottle and packaging recycling</li> </ul>	PAOT CLEANAWAY
Markets		<ul> <li>~56k t of PET is currently being exported for reprocessing</li> <li>Feedstock available from NSW CDS, Cleanaway's Victorian MRFs and plastic sorting facilities, and WA and QLD operations</li> </ul>	<ul> <li>~2 million tonnes of mechanically recyclable polymers consumed in packaging annually in Australia</li> <li>~20k tonnes of rPET currently being produced in Australia</li> </ul>
Assets		<ul> <li>Industry leading technology from AMUT, TOMRA and Starlinger</li> <li>~30k tonnes p.a. capacity</li> <li>Construction expected to be completed by December 2021</li> <li>15+ years operating life (extendable)</li> </ul>	
Financials	\$	<ul> <li>~\$45m Total Capex</li> <li>rPET prices trade at premium to virgin PET</li> <li>~\$5 million grant from Environmental Trust of the NSW Government</li> </ul>	<ul> <li>A 70% PET plastic packaging recovery rate would require 110k tonnes of processing capacity across Australia</li> </ul>



## **Financials**

### WHAT WE DRAW ON

- Debt capital
- Equity Capital
- Reinvested profits

### **OUR MATERIAL TOPICS**

• Economic contribution

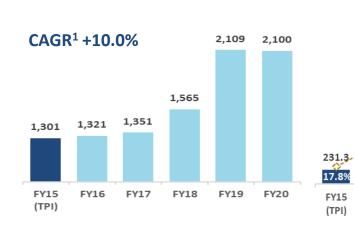
#### THE VALUE WE CREATE

- We deliver strong and predictable financial performances
- We contribute to the Australian economy through dividends and interest to our capital providers, salaries to employees and taxes to governments



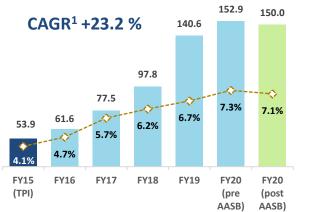


## **Sustained Underlying Earnings Growth Continues**



Net Revenue (\$million)

NPAT (\$million) and NPAT margin (%)



EBITDA (\$million) and EBITDA margin (%)

339.7

21.7%

FY18

CAGR<sup>1</sup>+15.4%

301.3

22.3%

FY17

281.3

21.3%

FY16

515.7

24.6%

FY20

(post

AASB)

473.0

22.5%

FY20

(pre

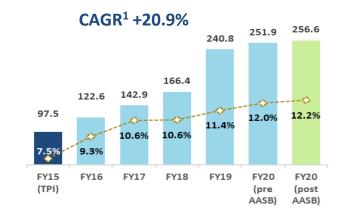
AASB)

461.6

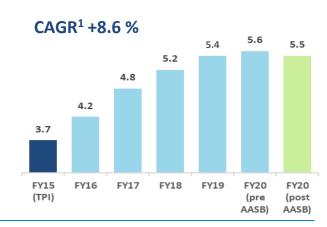
21.9%

FY19

EBIT (\$million) and EBIT margin (%)

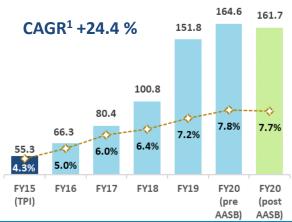


Return on Invested Capital<sup>2</sup> (%)



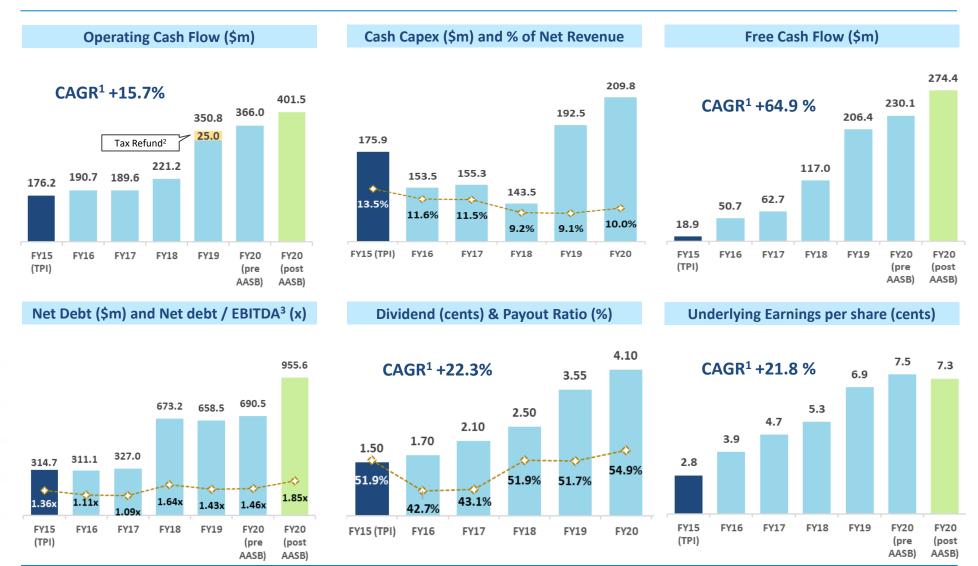
CLEANAWAY

NPATA (\$million) and NPATA margin (%)



23 Note 1: CAGR calculated from FY15 to FY20 on a pre AASB16 basis. Note 2: Return on Invested Capital calculated as tax effected underlying EBIT divided by average net assets plus net debt. FY18 excludes the impact of Toxfree acquisition

### **Cash Flows and Shareholder Returns**



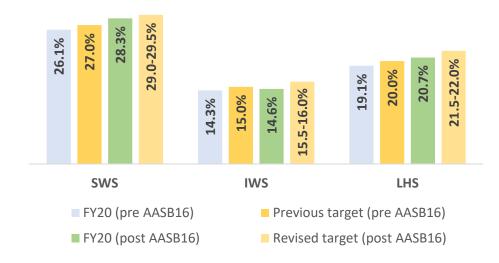
**CLEANA** 

Note 1: CAGR calculated from FY15 to FY20 on a pre AASB16 basis

24 Note 2: A one off \$25 million tax refund was received in August 2018 from the FY13 to FY17 amended tax returns relating to depreciation deductions in respect to previous landfill acquisitions

Note 3: The Net Debt/EBITDA ratio for FY18 assumes a full twelve month contribution from Toxfree

### **Medium-term EBITDA margin targets**



### Comments

- Duration of COVID-19 impact remains a key unknown in achieving these targets
- Further optimisation of assets through safe, compliant, reliable management of fixed assets remains an opportunity that we will seek to leverage
- Data Harvesting and process automation leading to digitised Cleanaway could deliver margin gains

### **Solid Waste Services**

- FY20 EBITDA margin uplift of 220 bps due to AASB16
- Prior medium-term target was 27% pre AASB16
- Revised medium term target is 29% 29.5%

### **Industrial & Waste Services**

- FY20 EBITDA margin uplift of 30 bps due to AASB16
- Prior medium-term target was 15% pre AASB16
- Revised medium term target is 15.5% 16.0%

### Liquid Waste & Health Services

- FY20 EBITDA margin uplift of 160 bps due to AASB16
- Prior medium-term target was 20% pre AASB16
- Revised medium term EBITDA target is 21.5% 22.0%



## Questions



