

## Notification Protocol

Cleanaway Pty Ltd  
 22 Upfold St  
 Bathurst NSW 2795  
 EPA Site Licence Number 13361

### Protocol for Industry Notification of Pollution Incidents

Effective 6 February 2012 all NSW sites licensed with the EPA are required to **immediately notify** each of the relevant authorities when material harm to the environment is caused or threatened.

All the below authorities must be notified not just the appropriate regulatory authority

- 1 **Call 000 if the incident presents an immediate threat to human health or property.** Fire and Rescue, the NSW Police and the NSW Ambulance are the first responders responsible for controlling and containing incidents.
- 2 If the incident does not require an initial combat agency, or once the 000 call has been made, notify the relevant authorities in the following order:

<b>Environment Protection Authority</b>	<b>13 15 55</b>
<b>The NSW Ministry of Health</b>	<b>(02) 9391 9000 – After hours 95156111 ask Public Health Officer on call</b>
<b>Bathurst Hospital</b>	<b>(02) 6330 5311 ask Public Health Officer on call</b>
<b>Safe Work</b>	<b>13 10 50</b>
<b>Bathurst Regional Council</b>	<b>(02) 6333 6111</b>
<b>Comcare</b>	<b>1300 366 979</b>
<b>Fire and Rescue</b>	<b>000</b>
<b>Fire and Rescue without immediate Threat</b>	<b>1300 729 579</b>

**Also call CWY Spill response 1800 SPILLS (1800 774 557), if appropriate.**

In the event of a notifiable incident, the following neighbours will also be contacted by phone or in person, as appropriate under the circumstances.

<b>Business name</b>	<b>Contact Number</b>
<b>Wunderlite Reproduction Panels</b>	<b>(02) 6334 4545</b>
<b>Bathurst Buslines</b>	<b>(02) 6331 2744</b>
<b>Bathurst Express Freight</b>	<b>(02) 6334 3614</b>
<b>BC Industries</b>	<b>(02) 6331 5666</b>

<b>Business name</b>	<b>Contact Number</b>
<b>AA Firewood</b>	<b>0418 480 860</b>
<b>Northeast Forklift Services PTY Ltd</b>	<b>(02) 6332 9370</b>
<b>Bathurst Mini-Storage</b>	<b>(02) 6331 1400</b>
<b>Eastment Concrete Pumping</b>	<b>0408 246 089</b>
<b>Other Potentially Affected Neighbours</b>	<b>Notify Potentially affected neighbours in conjunction with Fire Brigade notification system</b>

Impacts on the broader community are variable and depend on location, or other factors such as wind direction and velocity. In the event of a pollution incident occurring (such as a Fire) which has the potential to impact residential areas, communication methods will be used on a case by case basis and in all situations Cleanaway will liaise with Bathurst Regional Council and Fire and Rescue to provide early warnings to directly affected residents by the mechanisms described below. Early warnings are to include details of what the imminent incident is and how those affected can prepare and respond to the incident. The notification shall provide specific information to the neighbouring properties and local community, so it can minimise the risk of harm.

In the event of a pollution incident Cleanaway, in consultation with Bathurst Regional Council, will attempt to provide early warning to directly the community by the following mechanisms as appropriate:

- Telephone calls or door knocking (where appropriate);
- Mail box drops;
- Warning signs;
- Local media source (radio/newspapers);
- Bathurst Regional Council webpage updates and media releases; and
- Bathurst Regional Council website address is [www.bathurst.nsw.gov.au/](http://www.bathurst.nsw.gov.au/)