

Notification Protocol

Cleanaway Operations Pty Ltd – Albury

819 Knights Road, Albury 2640

EPL – No. 1224

PROTOCOL FOR INDUSTRY NOTIFICATION OF POLLUTION INCIDENTS

Effective 6 February 2012 all NSW sites licensed with the EPA are required to **immediately notify each** of the public authorities listed below when material harm to the environment is caused or threatened.

All the below authorities must be notified not just the appropriate regulatory authority

1. **Call 000 if the incident presents an immediate threat to human health or property.** Fire and Rescue, the NSW Police and the NSW Ambulance are the first responders responsible for controlling and containing incidents.
2. If the incident does not require an initial combat agency, or once the 000 call has been made, notify the Pollution Incident Controller to contact the remaining authorities in the following order:

Authority	Contact number
Environment Protection Authority	131 555
The NSW Ministry of Health	(02) 9391 9000 – After hours 9515 6111 ask Public Health Officer on call
Safe Work Australia	13 10 50
Comcare	1300 366 979
Albury City Council	(02) 6023 8111
Fire and Rescue	000
Fire and Rescue without immediate threat	1300 729 579

Also call CWY Spill response 1800 SPILLS (1800 774 557), if appropriate.

In the event of a notifiable incident, the following neighbours will also be contacted by phone or in person, as appropriate under the circumstances.

Business name	Contact Number
C&C Fire Protection	(02) 6040 9933
Beijer Ref Albury	(02) 6025 9911
Axis Wake Boats	(02) 6040 1174

Business name	Contact Number
SAF Australia	(02) 6040 1617
Northstar Power	(02) 6040 1900
G & C Powercoaters	(02) 6040 1774
Graham’s Auto Spares	(02) 6021 6680
Essential Energy Albury	(02) 6042 3333
Australian Laser Tech.	0413 386 795
Other Potentially Affected Neighbours	Notify Potentially affected neighbours in conjunction with Fire Brigade notification system

Impacts on the broader community are variable and depend on location, or other factors such as wind direction and velocity. In the event of a pollution incident occurring (such as a Fire) which has the potential to impact residential areas, communication methods will be used on a case by case basis and in all situations, Cleanaway will liaise with Albury City Council and Fire and Rescue to provide early warnings to directly affected residents by the mechanisms described below. Early warnings are to include details of what the imminent incident is and how those affected can prepare and respond to the incident. The notification shall provide specific information to the neighbouring properties and local community, so it can minimise the risk of harm.

In the event of a pollution incident Cleanaway, in consultation with Albury City Council, will attempt to provide early warning to directly the community by the following mechanisms as appropriate:

- Telephone calls or door knocking (where appropriate);
- Mail box drops;
- Warning signs;
- Local media source (radio/newspapers);
- Albury City Council webpage updates and media releases; and
- Albury City Council website address is <https://www.alburycity.nsw.gov.au/>