

Notification Protocol

Cleanaway Technical Services, Padstow
12 Stuart St Padstow
2977 EPA Site Licence Number

PROTOCOL FOR INDUSTRY NOTIFICATION OF POLLUTION INCIDENTS

Effective 6 February 2012 all NSW sites licensed with the EPA are required to **immediately notify each** of the relevant authorities when material harm to the environment is caused or threatened.

All the below authorities must be notified not just the appropriate regulatory authority

1. **Call 000 if the incident presents an immediate threat to human health or property.** Fire and Rescue, the NSW Police and the NSW Ambulance are the first responders responsible for controlling and containing incidents.
2. If the incident does not require an initial combat agency, or once the 000 call has been made, notify the relevant authorities in the following order:

Environment Protection Authority	131 555
The Ministry of Health	(02) 9515 9440 – After hours (02) 9515 6111 ask Public Health Officer on call
Safe Work NSW	13 10 50
Comcare	1300 366 979
Canterbury-Bankstown Council	(02) 9707 9999
Fire and Rescue	000
Fire and Rescue without immediate Treat	1300 729 579

Also call CWY Spill response 1800 SPILLS (1800 774 557), if appropriate.

In the event of a notifiable incident, the following neighbours will also be contacted by phone or in person, as appropriate under the circumstances.

Business name	Contact Number
D&D Smith Metal Pressers & Product Engineer	(02) 9771 6864 0408 821 921
Bowles Joinery	(02) 8764 3528
Foseco Pty Ltd	(02) 9914 5500
High Technology Control	(02) 9771 4088

D & S Harrington Pty Ltd / DSH Global Logistics	(02) 9771 6611
Virtual Tours Experts Sydney	(02) 9771 4088
Christadelphian Aged Care	1800 246 637
Other Potentially Affected Neighbours	Notify potentially affected neighbours in conjunction with Fire Brigade notification system

Impacts on the broader community are variable and depend on location, or other factors such as wind direction and velocity. In the event of a pollution incident occurring (such as a Fire) which has the potential to impact residential areas, communication methods will be used on a case by case basis and in all situations Cleanaway will liaise with Canterbury-Bankstown Council and Fire and Rescue to provide early warnings to directly affected residents by the mechanisms described below. Early warnings are to include details of what the imminent incident is and how those affected can prepare and respond to the incident. The notification shall provide specific information to the neighbouring properties and local community, so it can minimise the risk of harm.

In the event of a pollution incident Cleanaway, in consultation with Canterbury-Bankstown Council, will attempt to provide early warning to directly the community by the following mechanisms as appropriate:

- Telephone calls or door knocking (where appropriate);
- Mail box drops;
- Warning signs;
- Local media source (radio/newspapers);
- Canterbury-Bankstown Council webpage updates and media releases; and
- Canterbury-Bankstown Council website address is www.cbcity.nsw.gov.au