

Notification Protocol

Cleanaway Technical Services - Homebush Branch & Mobile PFAS Plant

Cnr Hill Rd and Pondage Link, Homebush Bay, 2127

EPL – 4560 (Homebush) & 21281 (Mobile PFAS Plant)

PROTOCOL FOR INDUSTRY NOTIFICATION OF POLLUTION INCIDENTS

Effective 6 February 2012 all NSW sites licensed with the EPA are required to **immediately notify each** of the public authorities listed below when material harm to the environment is caused or threatened.

All the below authorities must be notified not just the appropriate regulatory authority

- 1 **Call 000 if the incident presents an immediate threat to human health, the environment or property.** Fire and Rescue, the NSW Police and the NSW Ambulance are the first responders responsible for controlling and containing incidents.
- 2 If the incident does not require an initial combat agency, or once the 000 call has been made, notify the Pollution Incident Controller to contact the remaining authorities in the following order:

Authority	Contact number
Environment Protection Authority	131 555
The Ministry of Health	9515 6111 <i>(Ask Public Health Officer on call)</i>
SafeWork NSW	13 10 50
CommCare	1300 366 979
Parramatta Council	1300 617 058
Fire and Rescue	000
Fire & Rescue without immediate threat	1300 729 579

Also call CWY Spill response 1800 SPILLS (1800 774 557), if appropriate.

In the event of a notifiable incident, the following neighbours will also be contacted by phone or in person, as appropriate under the circumstances.

Business name	Contact Number
UGL	9474 3088
Qudos Arena	8765 4461
SOPA (Broader SOPA estate incl. ANZ and Spotless Stadia)	Office Hours: 9714 8888

Business name	Contact Number
	After Hours: 9714 7700
Suez Transfer Station	1300 651 116
Newington School	9748 4933
Other Potentially Affected Neighbours in Newington and SOPA estate	Notify Potentially affected neighbours in conjunction with Fire Brigade notification system

Impacts on the broader community are variable and depend on location, or other factors such as wind direction and velocity. In the event of a pollution incident occurring (such as a Fire) which has the potential to impact residential areas, communication methods will be used on a case by case basis and in all situations Cleanaway will liaise with Parramatta Council and Fire and Rescue to provide early warnings to directly affected residents by the mechanisms described below. Early warnings are to include details of what the imminent incident is and how those affected can prepare and respond to the incident. The notification shall provide specific information to the neighbouring properties and local community, so it can minimise the risk of harm.

In the event of a pollution incident Cleanaway, in consultation with Parramatta Council, will attempt to provide early warning to directly the community by the following mechanisms as appropriate:

- Telephone calls or door knocking (where appropriate);
- Mailbox drops;
- Warning signs;
- Local media source (radio/newspapers);
- Parramatta Council webpage updates and media releases; and
- Parramatta Council website address is: <https://www.cityofparramatta.nsw.gov.au>