

NOTIFICATION PROTOCOL

Sterihealth NSW Pty Ltd
Cleanaway Daniels
Unit 1/185-191 Byng St, Orange 2800
EPA LICENCE NO. 12489

Protocol for Industry Notification of Pollution Incidents

Effective 6 February 2012 all NSW sites licensed with the EPA are required to **immediately notify each** of the relevant authorities when material harm to the environment is caused or threatened.

All the below authorities must be notified not just the appropriate regulatory authority

- 1 **Call 000 if the incident presents an immediate threat to human health or property.** Fire and Rescue, the NSW Police and the NSW Ambulance are the first responders responsible for controlling and containing incidents.
- 2 If the incident does not require an initial combat agency, or once the 000 call has been made, notify the relevant authorities in the following order:

Environment Protection Authority	13 15 55
The NSW Ministry of Health	(02) 9391 9000 – After hours 9515 6111 ask Public Health Officer on call
Safe Work NSW	13 10 50
Comcare	1300 366 979
Orange Council	(02) 6393 8000
Fire and Rescue	000
Fire and Rescue without immediate Treat	1300 729 579

Also call CWY Spill response 1800 SPILLS (1800 774 557), if appropriate.

In the event of a notifiable incident, the following neighbours will also be contacted by phone or in person, as appropriate under the circumstances.

Business name	Contact Number
Total Workwear Orange	(02) 6361 1775
O'Brien Autoglass Orange	1800 815 016
TradeLink Orange	(02) 6330 7860
Kohler Bathroom Showroom	(02) 6361 1322
Absolute Auto Body	(02) 6363 1130

Business name	Contact Number
Orange Auto Electrics	(02) 6362 7164
Poolside Orange	(02) 6362 9833
Renshaw & Co. Irrigation	(02) 6362 9805
Fastway Couriers (Orange)	(02) 6360 2788
Inkability	(02) 6360 4049
Colour City Dance	0412 078 629
KitPro Kitchens	(02) 6362 9068
Other Potentially Affected Neighbours in Orange Industrial Area	Notify Potentially affected neighbours in conjunction with Fire Brigade

Impacts on the broader community are variable and depend on location, or other factors such as wind direction and velocity. In the event of a pollution incident occurring (such as a Fire) which has the potential to impact residential areas, communication methods will be used on a case by case basis and in all situations Cleanaway Daniels will liaise with Orange Council and Fire and Rescue to provide early warnings to directly affected residents by the mechanisms described below. Early warnings are to include details of what the imminent incident is and how those affected can prepare and respond to the incident. The notification shall provide specific information to the neighbouring properties and local community, so it can minimise the risk of harm.

In the event of a pollution incident Cleanaway, in consultation with Orange Council, will attempt to provide early warning to directly the community by the following mechanisms as appropriate:

- Telephone calls or door knocking (where appropriate);
- Mailbox drops;
- Warning signs;
- Local media source (radio/newspapers);
- Orange Council webpage updates and media releases; and
- Orange Council website address is <https://www.orange.nsw.gov.au/>