

## NOTIFICATION PROTOCOL

Cleanaway Co Pty Ltd  
 Cnr Blackman & Fairey Rd, South Windsor  
 EPA Site Licence Number 4602

### Protocol for Industry Notification of Pollution Incidents

Effective 6 February 2012 all NSW sites licensed with the EPA are required to **immediately notify** each of the relevant authorities when material harm to the environment is caused or threatened.

All the below authorities must be notified not just the appropriate regulatory authority

- 1 **Call 000 if the incident presents an immediate threat to human health or property.** Fire and Rescue, the NSW Police and the NSW Ambulance are the first responders responsible for controlling and containing incidents.
- 2 If the incident does not require an initial combat agency, or once the 000 call has been made, notify the relevant authorities in the following order:

<b>Environment Protection Authority</b>	<b>13 15 55</b>
<b>The NSW Ministry of Health</b>	<b>(02) 9391 9000 – After hours 9515 6111 ask Public Health Officer on call</b>
<b>Safe Work Australia</b>	<b>13 10 50</b>
<b>Comcare</b>	<b>1300 366 979</b>
<b>Hawkesbury Council</b>	<b>(02) 4560 4444</b>
<b>Fire and Rescue</b>	<b>000</b>
<b>Fire and Rescue without immediate Treat</b>	<b>1300 729 579</b>

**Also call CWY Spill response 1800 SPILLS (1800 774 557), if appropriate.**

In the event of a notifiable incident, the following neighbours will also be contacted by phone or in person, as appropriate under the circumstances.

<b>Business name</b>	<b>Contact Number</b>
<b>Holcim Australia</b>	<b>4577 9139</b> <b>13 11 88</b>
<b>Hydreequip/ Paliwane</b>	<b>02 4577 8788</b>
<b>Inglewood Timbers Pty Ltd</b>	<b>(02) 4577 3497</b>
<b>O'Brien Aluminium</b>	<b>(02) 4587 9766</b>
<b>Pirtek Windsor</b>	<b>(02) 4577 8888</b>

Business name	Contact Number
VJ Glass	(02) 4577 4928
Evoqua Water Technologies	0447 679 271 1300 661 809
Snowflake Blast & Powder Coat	(02) 4587 8421
SDR Motorsport	4577 8862
Windsor Metal Recyclers	4577 2020
Tyreplus Windsor	4577 2199
Windsor Boat Canopies	4577 9755
Hawkesbury Brake & Clutch	4577 3823
Hawkesbury Self Storage	4577 3823
Lunch & Snack	4587 7117
Nanna's Auto House	4577 4066 0407 627 985
Other Potentially Affected Neighbours in South Windsor Industrial Estate	Notify Potentially affected neighbours in conjunction with Fire Brigade

Impacts on the broader community are variable and depend on location, or other factors such as wind direction and velocity. In the event of a pollution incident occurring (such as a Fire) which has the potential to impact residential areas, communication methods will be used on a case by case basis and in all situations Cleanaway will liaise with Hawkesbury Council and Fire and Rescue to provide early warnings to directly affected residents by the mechanisms described below. Early warnings are to include details of what the imminent incident is and how those affected can prepare and respond to the incident. The notification shall provide specific information to the neighbouring properties and local community, so it can minimise the risk of harm.

In the event of a pollution incident Cleanaway, in consultation with Hawkesbury Council, will attempt to provide early warning to directly the community by the following mechanisms as appropriate:

- Telephone calls or door knocking (where appropriate);
- Mail box drops;
- Warning signs;
- Local media source (radio/newspapers);
- Hawkesbury Council webpage updates and media releases; and
- Hawkesbury Council website address is <https://www.hawkesbury.nsw.gov.au/>