Your waste and recycling service during COVID-19

There's a couple of things you can to do help us maintain our essential household services.

PUT YOUR BINS OUT THE NIGHT BEFORE

To ensure we're able to get to all households while keeping our drivers safe, collections may start earlier than usual. Please put your bins out the night before to ensure you don't miss the truck if it comes earlier than usual.



'SOCIALLY DISTANCE' YOUR BINS

With more people at home, there are more cars parked in residential streets. Make sure our truck has clear access to tip your bin and isn't obstructed by cars, trees or other bins.



Aim to keep bins at least 1.5 metres apart from each other and 1 metre away from cars, trees or poles. Drivers are not able to move your bin if it's obstructed.



DON'T APPROACH THE DRIVER

You can still say hello and wave at our drivers from afar, but please keep a safe social distance. If you forgot to put out your bin, let council know to arrange for another pickup if possible.



