

## Appendix A

### Notification Protocol

#### ERS Queanbeyan

#### 42B Aurora St Queanbeyan NSW

#### EPA Site Licence Number 6090

### PROTOCOL FOR INDUSTRY NOTIFICATION OF POLLUTION INCIDENTS

**Effective 6 February 2012** all NSW sites licensed with the EPA are required to **immediately notify each** of the relevant authorities when material harm to the environment is caused or threatened.

**All** the below authorities must be notified not just the appropriate regulatory authority

1 **Call 000 if the incident presents an immediate threat to human health or property.** Fire and Rescue, the NSW Police and the NSW Ambulance are the first responders responsible for controlling and containing incidents.

2 If the incident does not require an initial combat agency, or once the 000 call has been made, notify the relevant authorities in the following order:

Environment Protection Authority	131 555
The NSW Ministry of Health	(02) 9391 9000
Goulburn Public Health Unit	(02) 4824 1837
	(02) 6080 8900 (after hours)
Workcover	13 10 50
Queanbeyan-Palerang Regional Council	(02) 6285 6000,
	After hours emergency 1300 735 025
Fire and Rescue	000
Fire and Rescue without immediate treat	1300 729 579
Comcare	1300 366 979
CWY Spill response	1800 SPILLS (1800 774 557)

**In the event of a notifiable incident, the following neighbours will also be contacted by phone or in person, as appropriate under the circumstances.**

Neighbours Business name	Contact Number
Service NSW	13 77 88
Mog Central	0419 261 459
Simon Hesketh Automotive	(02) 6298 1800
Specialized Towing	0410 811 351
Brema Group Pty Ltd	(02) 6262 9772 0408 447 675
Carmen Greens Removals	(02) 6299 1644
Southland Supply Group	(02) 6128 2900

Queanbeyan Serv Auto Care Services	1300 364 174
G&S Auto Repairs	1300 364 533
Asset Construction Hire	1300 361 383
Yassroad Tyres & Mechanicals	(02) 6181 2777