

No.	Compliant Date	Details of Complaint	Action to be taken	Written feedback to be given by within 7 days	Outcome	Outcome date
3	20 March 2019 to 13 June 2019	EPA raised concern on foul smell potentially originating from the transfer station	Email response with requested data on odour system operation and tonnes on the floor provided to EPA on each occasions	Within 7 days	EPA accepted the data provided. Odour Audit consultant reviewed the complaints and provided their assessment of Transfer Station being the likely source, refer below table	20 June 2019

Log ID	Location of incident	Date of incident	Time of incident	Type of odour	Meteorological conditions	Operating circumstance at WTS building	Risk potential	The Erskine Park Facility Response
1	Tulloch Place, St Clair	13 June 2019	1200 hrs	foul, garbage tip	Calm (less than 0.5 m/s)	Normal, two fans operating with no scrubbing.	Low	Cleanaway provided a report regarding this complaint to the NSW EPA
2	Burley Griffin Close, St Clair	12 June 2019	0630 hrs	garbage	Calm (less than 0.5 m/s)	Normal, one fan operating with the total airflow passing through the scrubber.	Low	Cleanaway provided a report regarding this complaint to the NSW EPA
3	Calabrio Place, Erskine Park	12 June 2019	1350 hrs	strong tip	Calm (less than 0.5 m/s)	Normal, two fans operating with no scrubbing.	Low	Cleanaway provided a report regarding this complaint to the NSW EPA
4	Corio Drive, St Clair	12 June 2019	1430 hrs	rotten garbage	Calm (less than 0.5 m/s)	Normal, two fans operating with no scrubbing.	Low	Cleanaway provided a report regarding this complaint to the NSW EPA
5	Corio Drive, St Clair	9 April 2019	1100 hrs	tip	Light (0.5 – 2 m/s) from the west-north westerly direction	Normal, this occurred during the Audit. Two fans operating with 10% of the total airflow passing through the scrubber.	Low	Cleanaway provided a report regarding this complaint to the NSW EPA
6	21 Cockatoo Road Erskine Park	20 March 2019	1000 hrs	rotten garbage	Light (0.5 – 2 m/s) from the south-westerly direction	Normal. Two fans operating with 10% of the total airflow passing through the scrubber.	Low	Cleanaway provided a report regarding this complaint to the NSW EPA
7	21 Cockatoo Road Erskine Park	21 March 2019	0920 hrs	rotten garbage, chemical	Light (0.5 – 2 m/s) from the south-westerly direction	Roller door malfunction. Otherwise normal. Two fans operating with 10% of the total airflow passing through the scrubber.	Moderate	Cleanaway provided a report regarding this complaint to the NSW EPA