

Appendix A

Notification Protocol

Cleanaway Operations, Tamworth

31, Gunnedah Road, Tamworth

EPA Site Licence Number 10804

PROTOCOL FOR INDUSTRY NOTIFICATION OF POLLUTION INCIDENTS

Effective 6 February 2012 all NSW sites licensed with the EPA are required to **immediately notify each** of the relevant authorities when material harm to the environment is caused or threatened.

All the below authorities must be notified not just the appropriate regulatory authority.

1 **Call 000 if the incident presents an immediate threat to human health or property.** Fire and Rescue, the NSW Police and the NSW Ambulance are the first responders responsible for controlling and containing incidents.

2 If the incident does not require an initial combat agency, or once the 000 call has been made, notify the relevant authorities in the following order:

| | |
|--|----------------------------|
| Environment Protection Authority | 131 555 |
| The NSW Ministry of Health | (02) 9391 9000 |
| Tamworth Public Health Unit | (02) 6764 8000 |
| | (02) 6764 8000 |
| Workcover | 13 10 50 |
| Local Council | (02) 6767 5555 |
| Fire and Rescue | 000 |
| Fire and Rescue without immediate threat | 1300 729 579 |
| Comcare | 1300 366 979 |
| CWY Spill response | 1800 SPILLS (1800 774 557) |

In the event of a notifiable incident, the following neighbours will also be contacted by phone or in person, as appropriate under the circumstances.

| Neighbours Business name | Contact Number |
|--------------------------------|--------------------------------|
| BP Petrol station | (02) 6762 7477 |
| Powderworks Northwest Pty Ltd | (02) 6762 3520 0416 264 971 |
| Body Guard Window Tinting | (02) 6765 4848 |
| Kings Smash Repairs | (02) 6765 6742 |
| Jenson Instrument Technologies | (02) 6762 2566 |
| Hook's Storage | (02) 6765 5246 |